

Refugee Resettlement Services & Resources A-Z Rochester, NY

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Refugee Resettlement Services & Resources A-Z Rochester, NY

A comprehensive list of descriptions, contact information, and hours of operation for community based centers and organizations.

Updated November 2016

This directory and resource guide is a joint project of the Forced Migration Studies Program in the Department of Sociology & Anthropology at Nazareth College, and the Roman Catholic Diocese of Rochester. Please note that interpreters are available at some, but not all organizations listed below. For inquiries, or to suggest edits and addition of new entries, please send an email to fmsp@mail.naz.edu.

Angels of Mercy Butterfly Boutique

| 692 N. Winton Rd., Rochester, NY 14609 | 585.730.4556

Provides free clothing to women that are attempting to re-enter the work force and need professional clothing. Visit the Angels of Mercy website to learn about volunteer opportunities, Dress A Girl, and additional events to help prevent human trafficking or contact Vice President, Josephine Gangarossa.

<http://www.angelsofmercyny.org>

Anthony L. Jordan Health Center

Jordan offers comprehensive primary care that includes adult, adolescent, and pediatric services, obstetric and gynecology, dental care, mental health, HIV and Hepatitis C evaluation and treatment, optometry and podiatry. Lab and pharmacy services are available at many locations.

http://www.jordanhealth.org/jordanwpcms/?page_id=250

Jordan's Comprehensive Health Services

Brown Square Health Center | 322 Lake Ave., Rochester, NY 14608 | 585.254.6480

Extensions for translators: Burmese ext. 1632, Vietnamese ext. 1607, Somali ext. 1608, Ukrainian and Russian ext. 1609, Spanish ext. 1402

Catholic Family Center (CFC)

| 87 N. Clinton Ave., Rochester, NY 14604 | 585.546.7220 ext. 4601

CFC's Refugee Resettlement Program provides a broad spectrum of services to newly arrived refugees including appropriate services, resources, training and other support. Contact Lisa Hoyt, Director at ext. 4630 or Kathy Larson, Office Manager, at ext. 4601 for more information.

<http://www.cfcrochester.org/for-professionals/refugee-services/>

Center for Refugee Health

| 222 Alexander St., 4th Floor, Rochester, NY 14607 | 585.922.8070

Visit the Rochester Regional Health Web site to information regarding refugee populations, patient handouts in multiple languages, and contact

information. <http://www.rochestergeneral.org/centers-and-services/refugee-healthcare/>

Literacy Volunteers of Rochester, Inc.

| 1600 South Ave. #100, Rochester, NY 14620 | 585.473.3030

A volunteer-based organization providing tutoring services to adults learning English as a second language. Trained volunteers teach basic reading and writing English language skills to adults in the form of two main programs: Adult Basic Education and English for Speakers of Other Languages (ESOL). Services are free of charge. <http://www.literacyrochester.org>

Maplewood Community Library

| 1111 Dewey Ave., Rochester, NY 14613 | 585.428.8220

English classes available throughout the week. Volunteers are available to work with children, adolescents, and adults with all levels of English language proficiency. Computer classes are offered on a regular basis; call to pre-register. <http://www3.libraryweb.org/subpage.aspx?id=348>

Mary's Place

| 414 Lexington Ave., Rochester, NY 14613 | 585.270.8626

Provides English, Citizenship, and Preschool classes, After-School tutoring, Case Management, Green Card & Citizenship Assistance, Wednesday After School Program, Summer Youth Program, as well as distribution of donations. Visit their website to learn about additional volunteer and internship opportunities. <http://www.marysplaceoutreach.org>

Mercy Bridges

| 1437 Blossom Rd., Rochester, NY 14610 | 585.288.2710

Trained volunteers provide basic reading, writing, and English language tutoring for adults. Services are free of charge. Visit Mercy Bridges website to learn about additional volunteer opportunities. <http://www.mercybridges.org>

Nazareth College Forced Migration Studies Program

| Email: fmsp@mail.naz.edu | Rochester, NY | 585.389.2768

The Forced Migration Studies Program (FMSP) in the Department of Sociology & Anthropology at Nazareth College provides a resource base for individuals and organizations interested in or working on topics related to forced migration and refugee outreach efforts. The program assists in: Facilitating connections with community organizations engaged in refugee relief efforts and advocacy for people from refugee backgrounds, facilitating Rochester area inter-collegiate collaboration on refugee relief efforts and advocacy, providing reading sources, data, and connections with community partners, for college faculty interested in incorporating topics on forced migration in their classes, organizing presentations and colloquia on forced migration, and conducting orientation workshops for those planning to work or are already working with refugee communities. Contact Otieno Kisiara, FMSP Coordinator <http://www.naz.edu/sociology-anthropology/forced-migration-program>

Northwest Neighborhood Outreach Center (Formerly Grace Urban Ministries)

| 1261 Dewey Ave., Rochester, NY 14613 | 585.474.4780

NNOC is an outreach center that contributes to the health of the Maplewood and Edgerton neighborhoods. Available services include clothing, meals, ID restoration, referrals for other services, companionship, and job training. View NNOC's website for a calendar of daily events, volunteer opportunities and donation requests. Contact Diane Argauer, Executive Director, at 585.474.4780 <http://nnoc-roc.org/>

Office of Adult and Career Education Services (OACES)

| 30 Hart St., Rochester, NY 14605 | 585.467.7683

Offers adult training in a wide range of programs at multiple locations in the greater Rochester area. Most programs are free to community members and schedules are flexible. <http://oaces.net>

“R” Community Bikes

| 226 Hudson Ave., Rochester, NY 14605 | 585.234.2008

Volunteers work with a focus on meeting basic transportation needs of those in the community who depend on bikes for recreation as well as for transport to work, school, rehabilitation programs, and training sessions. Bike give-aways take place on Wednesdays and Saturdays beginning at 9:30 a.m. Bike repairs are available on a daily basis, free of charge. Visit the website calendar for further details, off-site locations, and additional volunteer opportunities.

<http://rcommunitybikes.net/>

Refugee Employment Services/Employment Connection of RRC (Rochester Rehabilitation Center)

| 1357 University Ave., Rochester NY 14607 | 585.263.2690

Assists individuals and their families who have come to the US as refugees find employment and become self-sufficient. <http://www.rochesterrehab.org/services/employment-connection/refugee-employment-services/>

Refugee Student Alliance at the University of Rochester

| 500 Joseph C. Wilson Blvd., CPU Box #275201, Rochester, NY 14627 | 585.967.1107

Primary programs focus on volunteering with families and individuals who come to Rochester as refugees, tutoring/mentoring programs, and on-campus events for former refugee students in local schools. Secondary activities include organizing fundraising and charity events to help raise needed items for local refugees, and inviting guest speakers and former refugees to deliver talks on campus.

<https://ccc.rochester.edu/organization/refugeestudentalliance>

Regional Transit Service, Inc.

Public transportation system provides bus service to several locations throughout Rochester and in surrounding suburbs. Contact the Customer Service Center (585.288.1700 / 1.800.288.3777) or visit the website to find information on bus routes, schedules, and fare options.

[http://www.rgrta.com/MapsSchedules/RegionalTransitService\(RTS\).aspx](http://www.rgrta.com/MapsSchedules/RegionalTransitService(RTS).aspx)

Rochester International Academy Interact Club

| 1 Edgerton Park, Rochester, NY 14608 | 585.324.5250

Provides leadership growth and service opportunities at the Rochester International Academy (RIA). Sponsored by the Rotary International Organization. Club members are from all around the world, including students from Nepal, Congo, Somalia, Afghanistan and Vietnam. Visit the club's website to learn more about current service projects.

<http://www.rcsdk12.org/Page/29831>

Refugees Helping Refugees (RHR)

| Email: rhrroc@gmail.com | Rochester, NY | 585.563.7747

RHR is a community agency serving the Rochester refugee community. Activities include case management, ESOL and computer classes, a senior program, citizenship training, and job training. Visit the RHR's website to learn about volunteer opportunities. <http://rhrroc.org/>

Rochester Committee on Refugee Resettlement (RCORR)

RCORR is a broad alliance of professionals and community members from academia, the Rochester School District, social work, health, resettlement agencies, the law, etc. concerned about refugee resettlement in Rochester. <http://rochesterrefugeenetwork.org/rrrn/en/refugee-resettlement>

Rochester Refugee Women's Network

| Email: rwinfo@gmail.com | Rochester, NY |

Brings together women from the global refugee community in Rochester, New York for the purpose of education and empowerment. The Network includes health care professionals, resettlement service providers, educators and students, local community leaders of refugee-origins and many supportive volunteers. We organize workshops based on topics of interest to the women in our network and host an annual International Women's Day celebration. Last year, we offered a range of workshops from how to conduct online job searches to how to find legal assistance as well as how to better communicate with your kids' teachers. <https://www.facebook.com/RRWNetwork/info>

St. Joseph's Neighborhood Center, Inc.

| 417 South Ave., Rochester, NY 14620 | 585.325.5260

Comprehensive services are provided in the areas of primary health care, mental health care, social services, advocacy and health care access (including ACA Navigation). Established patients also have access to dental care and some other specialists through the Center. Some literacy and GED tutoring is also available. Services are by appointment only and are primarily offered to individuals who do not have health insurance coverage. Visit the website for fees and sliding scale options. www.sjncenter.org

Saint's Place

| 46 S. Main St., Pittsford, NY 14534 | 585.385.6860

Provides household goods, clothing and tutoring to refugee families. Clothing closet located St. John of Rochester Church in Fairport, NY. Visit Saint's Place website to view a donation calendar and to learn more about volunteer opportunities.

<http://www.saintsplace.org/>

Volunteer Legal Services Project of Monroe County, Inc.

| 1 West Main Street, 5th Floor, Rochester, NY 14614 | 585.232.3051

VLSP provides free legal help to low-income residents of Monroe County, New York who are facing non-criminal legal problems. VLSP's services are provided by 1,600 pro bono volunteers who donate their time and talent to ensure that low-income people have access to the justice system when faced with serious legal problems. <http://www.vlsprochester.org>

Refugee Resettlement Services & Resources by Category

I. Health Care

- a. Anthony L. Jordan Health Center**
- b. Center for Refugee Health**
- c. St. Joseph's Neighborhood Center, Inc.**

II. Clothing

- a. Angels of Mercy Butterfly Boutique**
- b. Mary's Place**
- c. Northwest Neighborhood Outreach Center**
- d. Saint's Place**

III. Food

- a. Northwest Neighborhood Outreach Center**
- b. Refugees Helping Refugees (RHR)**

IV. Comprehensive Resettlement Services / Cultural Orientation

- a. Catholic Family Center (CFC)**
- b. Saint's Place**

V. Job Training & Placement

- a. Northwest Neighborhood Outreach Center**
- b. Office of Adult and Career Education Services (OACES)**
- c. Refugee Employment Services/Employment Connection of RRC (Rochester Rehabilitation Center)**
- d. Refugees Helping Refugees (RHR)**

VI. Language & Educational Services / Case Management

- a. Literacy Volunteers of Rochester, Inc.**
- b. Maplewood Community Library**
- c. Mary's Place**
- d. Mercy Bridges**
- e. Refugee Student Alliance at the University of Rochester**
- f. St. Joseph's Neighborhood Center, Inc.**
- g. Refugees Helping Refugees (RHR)**

VII. Transportation Services

- a. "R" Community Bikes**
- b. Regional Transit Service, Inc.**

VIII. Community Outreach / Social Networking

- a. Mary's Place**
- b. Nazareth College Forced Migration Studies Program**
- c. Northwest Neighborhood Outreach Center**
- d. Refugee Student Alliance at the University of Rochester**
- e. Rochester International Academy Interact Club**
- f. Rochester Committee on Refugee Resettlement (RCORR)**
- g. Rochester Refugee Women's Network**
- h. Refugees Helping Refugees (RHR)**

IX. Legal Services

- a. Volunteer Legal Services Project of Monroe County, Inc**

Note: Descriptions of services in this directory are excerpted from the websites of the respective organizations.